

05 September 2025

Dear Valued Healthcare Provider,

We want to inform you that Sizwe Hosmed Medical Scheme has been placed under Provisional Curatorship by the Gauteng High Court, effective 04 September 2025, after the successful application by the Council for Medical Schemes (CMS).

### What does provisional curatorship mean?

Provisional Curatorship is a temporary regulatory measure used by the CMS when it believes it is necessary to intervene and strengthen the management and governance of a medical scheme. A curator is appointed by the High Court to oversee and guide the Scheme's operations temporarily – in this instance, Ms Lebogang Grace Mpakati is the appointed Provisional Curator.

As a result of this process, the Board of Trustees has been dissolved.

Responsibilities of the Provisional Curator:

- The curator oversees the day-to-day running of the Scheme and ensures operations continue as normal, with no disruption to benefits.
- Ensures that the Scheme complies with regulations and best practices.
- Reviews governance and other structures to ensure they are strengthened.
- Act in the best interest of members

### Why was the Scheme placed under Provisional Curatorship?

The Scheme was placed under provisional curatorship to address ongoing solvency concerns, non-regulatory and non-compliance.

This decision has been taken with your best interests at heart, ensuring that the Scheme continues to operate in a manner that is sustainable, transparent, and accountable.

We want to reassure you that your benefits and claims are not affected. All business operations, including authorisations, claims processing, and member services, are continuing as normal. We remain fully committed to ensuring uninterrupted service.

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***We're still here, still caring for you.***

Sizwe Hosmed remains committed to serving you with the highest standard of care. You can expect regular and transparent updates from us as we progress through this process, and we will keep you informed of all important developments.

Sizwe Hosmed urges you to continue serving our members as you have in the past and honouring agreements that are in place. You can expect regular and transparent updates from us as we progress through this process, and we will keep you informed of all important developments.

Thank you for your trust and continued support.

Yours sincerely,

**Ms Lebogang Grace Mpakati**

**Provisional Curator**

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