

02 October 2024

**Dear Valued Member,**

At Sizwe Hosmed Medical Scheme, our top priority is you. We are committed to delivering exceptional service, prompt claims processing, and unwavering support every day.

***Our doors are always open, we're operating, and we're paying claims.***

As part of our ongoing effort to enhance or improve our healthcare offerings, we have carefully reviewed our benefit options and are making benefit option changes for 2025 to ensure that you continue to receive not just care, but the best care.

## 1. Changes to Benefit Options

After a thorough analysis, we have decided to streamline our benefit options by merging or joining some of our existing plans to better serve you. Specifically, Value Option will be merged or joined with the Platinum Enhanced Option, forming a new benefit option called the **Value Platinum Plan**. Similarly, the Plus Option is being removed and being incorporated into **Titanium Executive Plan**.

In summary, for 2025 Sizwe Hosmed's options or plans will be six namely:

- Access Core (Hospital Plan)
- Gold Ascend/EDO Range
- Access Saver
- Essential Copper
- Value Platinum Range
- Titanium Executive

| JOHANNESBURG   | CAPE TOWN  | DURBAN  | Gqeberha  | WELKOM  | EMAHLAHLANI (WITBANK)   | LEPHALE  |
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### 1.1. Impact on Value Option Members

As a result of the changes, you and your dependents will be transitioned or moved to the **Gold Ascend Plan**, effective 1 January 2025.

### 1.2. About the Gold Ascend Plan

The **Gold Ascend Plan** is our affordable traditional plan, providing a wide range of in-hospital and out-of-hospital benefits at affordable rates.

#### Out-of-Hospital Benefits:

- GP and specialist visits.
- Chronic medication, dental, and optometry services.
- Maternity and wellness benefits.
- Access to our extensive network of service providers and more.

#### In-Hospital Benefits:

- Hospital admissions for both critical and minor procedures, with cover for intensive care, high care, and general wards.
- Cancer treatment, mental health services, radiology and many other in-hospital related services.

### 1.3. Gold Ascend Contributions

The **Gold Ascend Option** offers excellent value while ensuring access to quality care at affordable rates.

The tables below reflect the 2025 contributions for Gold Ascend Plan.

| Gold Ascend Plan        | Member | Adult  | Child  |
|-------------------------|--------|--------|--------|
| Total                   | R3,726 | R3,578 | R1,029 |
|                         |        |        |        |
| SALGA Members 40% Table | R1,490 | R1,431 | R412   |

\* Please account for your maximum capped subsidy of R5514.86 when calculating family size

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## 2. Transition Deadline and Concession

You have until **11 December 2024** to make the transition or move into a new benefit option. However, the Scheme will make a concession and allow you until **31 March 2025** to **upgrade** to a benefit of your choice.

## 3. Transition Process

The process you will need to follow is:

- Complete the option change form which can be found on the Sizwe Hosmed website or from your Human Resources department. (Click here to download the form: [https://www.sizwehosmed.co.za/\\_files/ugd/5e6579\\_80a3f810714a45c1a18ac3f55bf94fa5.pdf](https://www.sizwehosmed.co.za/_files/ugd/5e6579_80a3f810714a45c1a18ac3f55bf94fa5.pdf))
- Hand the completed form to your Human Resources department for your option change to be processed.

## 4. Conclusion

In conclusion, we value your continued trust and loyalty, which inspires us to strive for excellence in all that we do. Our dedicated team is available to answer any questions you may have, assist with the transition, and help you understand the details of the new benefit options presented in this communication.

For more information, please feel free to contact our Call Centre at **0860 100 871**.

We will be embarking on an extensive communication campaign to ensure you understand your new options. Our teams will also be visiting your places of employment and offer face-to-face assistance, answering queries and attending to general member servicing.

Thank you for choosing Sizwe Hosmed and being a loyal member.

***We're here for you – today, tomorrow, and always.***

**Kind Regards**

### Sizwe Hosmed Communications Team

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