



21 October 2024

Dear Valued Employer,

We hope this message finds you in good health.

We understand that consistent and reliable healthcare is important. That is why we are working tirelessly to ensure that our members receive secure and uninterrupted healthcare services of the highest quality. Whether it is accessing healthcare providers or other benefits - we are here to meet their needs.

There is a lot our members can look forward to in 2025 including an across-the-board benefit increase of **5%** and an Optical (eye) benefit of **8%**.

As a valuable stakeholder, we maintain an open-door policy allowing you to check in with us at any time.

We commit to keeping you informed of all Scheme updates through various communication platforms including our website www.sizwehosmed.co.za.

If you have any questions, please don't hesitate to contact us at **0860 100 871**. Our team is always ready to help you with any concerns.

Our doors are always open, we're operating and we're paying claims.

Regards

Nozibele Tshobeni

Principal Officer

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