

13 August 2026

Dear Valued Member,

Finalisation of 2025/2026 Member Tax Certificates

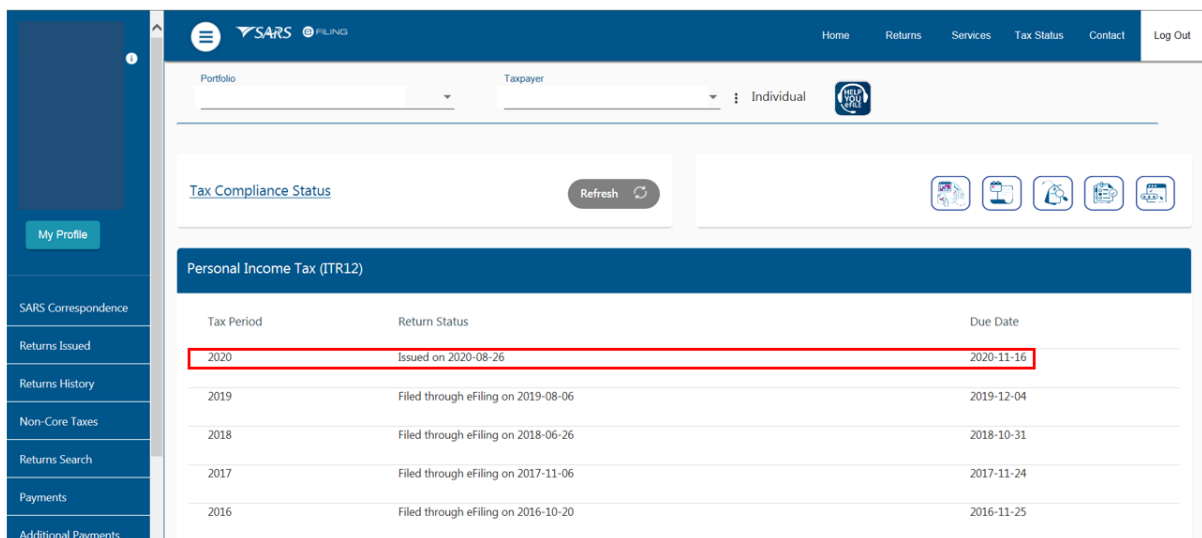
We would like to inform you that the Scheme has now finalised the distribution of member tax certificates for the tax year ended **28 February 2026**. The tax files have been successfully submitted to the South African Revenue Service (SARS), and the technical issues experienced with the earlier submission have been resolved. **Members can go ahead and file their tax returns.**

Members with eFiling Profiles

If you are submitting your return on eFiling, you will have to refresh your profile to ensure the correct data is captured. The steps are reflected below:

Data refresh on eFiling for members who have not yet submitted:

When a member logs in to their personal eFiling account, they should be directed to this landing page. They will then select the relevant return:



The screenshot shows the SARS eFiling portal interface. The top navigation bar includes links for Home, Returns, Services, Tax Status, Contact, and Log Out. The main content area displays the 'Personal Income Tax (ITR12)' section. A table lists the tax periods and their corresponding return statuses and due dates. The 2020 row is highlighted with a red border, indicating it is the current return to be filed.

Tax Period	Return Status	Due Date
2020	Issued on 2020-08-26	2020-11-16
2019	Filed through eFiling on 2019-08-06	2019-12-04
2018	Filed through eFiling on 2018-06-26	2018-10-31
2017	Filed through eFiling on 2017-11-06	2017-11-24
2016	Filed through eFiling on 2016-10-20	2016-11-25



Before opening the return, they should click the 'Refresh Data' button just below the 'My Tax Return' link:

The screenshot shows the SARS eFiling interface. On the left is a navigation menu with options like 'My Profile', 'SARS Correspondence', 'Returns Issued', 'Returns History', 'Non-Core Taxes', 'Returns Search', and 'Payments'. The main area is titled 'INCOME TAX WORK PAGE'. It includes fields for 'Taxpayer Name', 'Tax Period', 'Tax Reference', and 'Return Type'. To the right, there's an 'eFiling Status' box showing 'Issued'. Below these is a table with columns: RETURN TYPE, STATUS, DATE, LAST UPDATED BY, VERSION, and CALCULATION RESULTS. The table has one row: 'My Tax Return (ITR12)' with status 'Issued', date '2020/08/26', version '1', and 'Not Requested'. Below the table are two buttons: 'Refresh Data' (highlighted with a red box) and 'Request Historic Documents'.

Once they have refreshed the data, wait 5 or 10 minutes rather than immediately opening the return to give the system a chance to action the refresh.

Request for Correction for clients who have already submitted:

The first step is the same; the second is only slightly different:

The screenshot shows the 'Personal Income Tax (ITR12)' section of the SARS eFiling interface. It features a 'Tax Compliance Status' box with a 'Refresh' button. Below this is a table with three columns: 'Tax Period', 'Return Status', and 'Due Date'. The 2020 row is highlighted with a red box.

Tax Period	Return Status	Due Date
2020	Issued on 2020-08-26	2020-11-16
2019	Filed through eFiling on 2019-08-06	2019-12-04
2018	Filed through eFiling on 2018-06-26	2018-10-31
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[Home](#)
[Returns](#)
[Services](#)
[Tax Status](#)
[Contact](#)
[Log Out](#)

Portfolio

Taxpayer

Individual

My Profile

SARS Correspondence

Returns Issued

Returns History

Non-Core Taxes

Returns Search

Payments

Additional Payments

INCOME TAX WORK PAGE

Taxpayer Name

Tax Period

Tax Reference

Return Type

eFiling Status

Assessment received

RETURN TYPE	STATUS	DATE	LAST UPDATED BY	VERSION	CALCULATION RESULTS
My Tax Return (ITR12)	Filed through eFiling	2020/10/07			View
	Maintain Legal Entity Details				
	Query SARS Status				
	Request Correction				

NOTICE OF ASSESSMENT	DESCRIPTION	DATE	VERSION
IIA34	ORIGINAL ASSESSMENT	2020/10/07	1
	Request Historic Notice		
	Dispute		
	Request For Reason		

We thank you for your patience and understanding.

Sizwe Hosmed Communication Team.