



2022 BROKER TRAINING

OPTICAL BENEFITS

Affordable | Excellence | Scale | Care | Unique



SIZWE HOSMED
MEDICAL SCHEME
Your choice for quality care



BROKER TRAINING

isoleso

FOR THE LIFE WORTH LIVING



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WELCOME

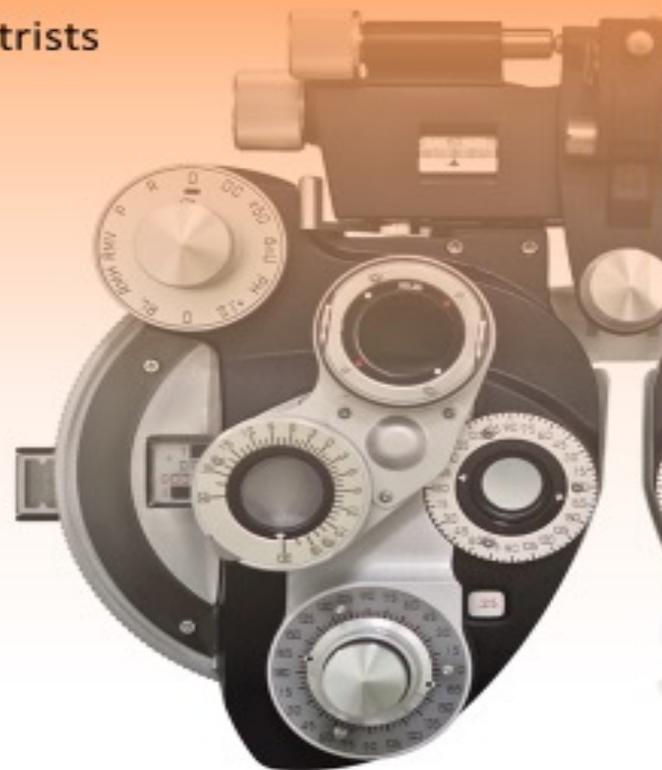
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A close-up, high-resolution photograph of a human eye, showing the iris, eyelashes, and the skin around the eye. The eye is looking slightly to the right. The image is set against a solid orange background.

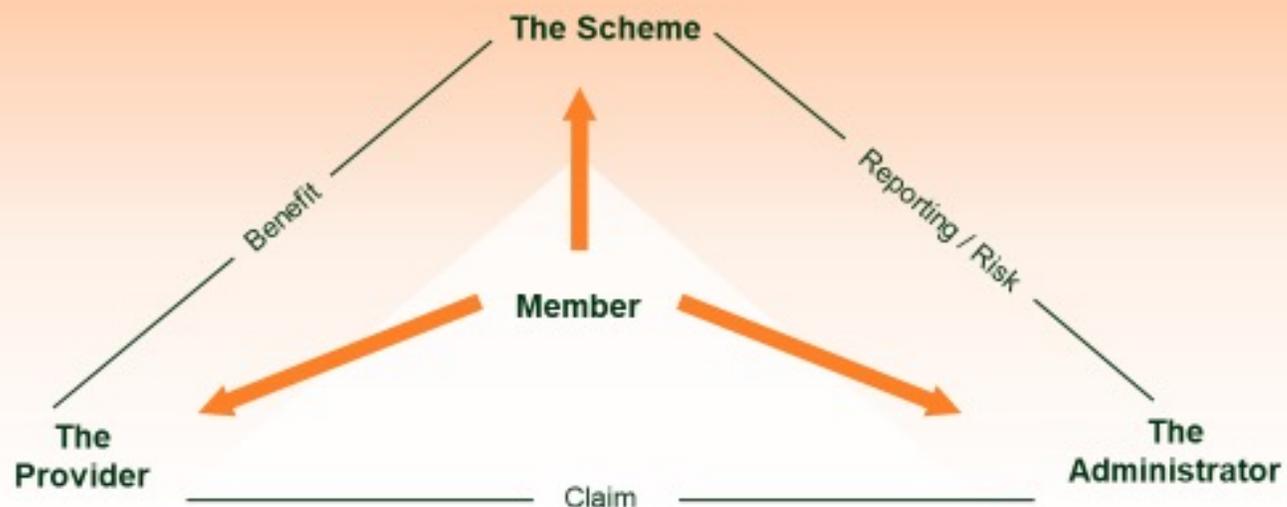
**VISION IS
THE MOST
VALUED SENSE!**

Who is Iso Leso?

- Only network owned by almost 50% of Optometrists
- Ownership a strong motivator
- Contracts open to all optometrists
- Admin office in Northcliff
- 0860 10 30 50
- How to find a network provider



SIZWE-HOSMED OPTICAL BENEFIT DELIVERY TRIANGLE OF CONFUSION



MEMBER JOURNEY

Milestones



**Understanding
the Benefit**



**Access to The
Siswe-Hosmed
Optometric
Network**



**Quality Care
and Quality
Product
access**



**Seamless
Administration
Process**



Ideal Benefit Design

Comprehensive Consultation

All Lens Designs

Single Vision

Bifocal

Accommodative Support

Multifocal

Frame

OR

CONTACT LENSES

ADMINISTRATIVE STRUCTURE



- ❑ Our call and administrative centre, located in Northcliff, Johannesburg is well structured and has the capacity to administer effectively and efficiently.
- ❑ We have an inhouse direct medical aid submission claims portal for all optometrists to validate and access claims information more efficiently.
- ❑ It offers a multitude of services including benefit checks, claim submissions, statement download and claim status verification.
- ❑ We also integrate diligently with all the established switching houses in the country
- ❑ Although we prefer electronic submission due to the related efficiencies, we do allow for faxed and/or post submission for practitioners that do not have the required facility

OPTICAL PROTOCOLS 2022



- In Network ONLY Benefit** is applicable to members who utilize the Scheme's DSP network optometrist only. All sub-limits and rules specified are subject to Optical Benefit Management Programme.
- The claim must accurately reflect the services and materials that are ordered and/or delivered
- Benefit limit:** is the maximum amount that a scheme will fund per beneficiary or family, for a particular benefit or service undertaken or required by that beneficiary.

EYE EXAMINATION



- If undertaken by a registered optometrist, shall be based on the Sizwe Hosmed rates.
- The benefit shall be 100% of the Sizwe Hosmed rate at the scheme's preferred provider network and shall be limited to:
 - One (1) optometric examination per beneficiary per twenty-four (24) months cycle (subject to clinical necessity).
 - The period is calculated from the date services were last rendered to the beneficiary



SPECTACLE LENSES

- A pair of either clear single vision, bifocal, or multifocal lenses to correct impaired vision might be required after a comprehensive eye examination by the optometrist.
- A spectacle frame of a specified value which allows for comfortable wear and functional vision will be covered.
- 100% of Sizwe Hosmed rates for spectacles lenses prescribed or supplied by a registered optometrist
- One claim per beneficiary every 24 months at 100% of DSP Tariff.
- No benefit for contact lenses if spectacles purchased until twenty-four (24) months has lapsed since the last claim



CONTACT LENSES

- ❑ 100% of the Scheme rate of clear contact lenses if prescribed by a registered optometrist
- ❑ One (1) pair of permanent contact lenses per beneficiary per twenty-four (24) months period, twenty-four (24) pairs of monthly disposable contact lenses per twenty-four (24) month cycle or daily disposable contact lenses per beneficiary per twenty-four (24) month cycle.

- ❑ Additional benefits may be approved on medical/clinical grounds if approved by the Fund
- ❑ No benefit for spectacles if contact lenses purchased (Benefit shall not be granted for contact lenses if a beneficiary has already received a pair of spectacles in a given twenty-four (24) month period).



FRAMES

- 100% of the Sizwe Hosmed rate. Benefit applicable to members who utilize the Scheme's DSP network optometrist only.
- One claim per beneficiary every 24 month. A frame cannot be claimed alone or with contact lenses.
- Generic add on tints up to 35% and Generic add on coatings (hard coatings and anti-reflex coatings) up to the benefit limit

All Add-Ons / Lens enhancement

- All lens additions are subject to benefit cycle limit.

SUNGLASSES

- Sunglasses or lenses with a tint over 35% will not be covered (claims for spectacles, including frame, will be rejected).
- Sunglasses and repairs to spectacles are excluded from benefits

The following apply to the SIZWE HOSMED Optical benefit grid:

SIZWE HOSMED TARIFFS DSP TARRIF	Code	Code	Code	DSP Member	DSP Non Member
	Prof Fee	Plastic	Glass		
Optometric Exam	11001			660,00	600,00
Optometric Exam/Vis Fields	11081			660,00	600,00
Single Vision (Standard)		81BS001	71BS001	215,00	210,00
Single Vision (Surfaced)		82BS001	72BS001	215,00	210,00
Accommodative Support lens		83BS001		475,00	450,00
Bifocal		84BS001	74BS001	475,00	450,00
Varifocal Intermediate to Near		85BS001		995,00	900,00
Varifocal Distance to Near		86BS001	76BS001	995,00	900,00
Other					
:Low Vision Appliances – by exception					
:Ocular Prosthesis – by exception					
:Readers – included in limit					

Common Concerns

- My Optometrist is not contracted, what do I do?
- Do I need to co-pay?
- Can I receive specs and contact lenses in the same year?
- How often can I renew my spectacles/contact lenses?
- As a diabetic do I need special care?





QUALIFYING CRITERIA OR MINIMUM REQUIREMENTS

- The optometry benefit is subject to qualifying norms, including family or beneficiary limits where applicable.
- Benefits will be subject to the Iso Leso Optometry Benefit Management Programme.
- Unaided visual acuity of worse than 6/6 (Snellen rating) for distance or near (where appropriate).
- Refractive error of minimum 0.5 dioptre sphere or 0.5 dioptre cylinder or reading Rx (add) of at least +1.00 dioptre sphere
- Single vision and contact lens prescription of more than 0.50 dioptre will be paid or considered for payment.
- For bifocals and multifocal lenses, both distance and near norms must be satisfied.
- Bifocal/varifocal adds for more than 1 dioptre with a minimum age of 40 years.
- However, bifocals may be required in some cases for non-presbyopia. When such are indicated clinical motivation will be required

For help and support please contact the dedicated Iso Leso call centre



Tel : 011 340 9200
Email : info@isoleso.co.za
Web : www.isoleso.co.za
Physical address : Iso Leso office,
Unit 16 Northcliff Office Park
203 Beyers Naude Drive,
Northcliff

Thank
you



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